

Organization Information

Organization Name: St. Elizabeth's Medical Center
Address: 736 Cambridge Street
City, State, Zip: Brighton, Massachusetts 02135
Website: www.semc.org
Contact Name: Tracy (Teresa) Gerety-Ibbotson
Contact Title: Administrative Director Community Benefits & Health Equity Lead
Contact Department (Optional): Community Benefits
Phone: (508) 235-5289
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Contact Address: 795 Middle Street
(Optional, if different from above)
City, State, Zip: Fall River, Massachusetts 02721
(Optional, if different from above)

Organization Type: Hospital
For-Profit Status: For-Profit
Health System: Steward Health Care System
Community Health Network Area (CHNA): Alliance for Community Health (Boston/Chelsea/Revere/Winthrop)(CHNA 19),
Regions Served: Boston-Allston, Boston-Back Bay, Boston-Brighton, Boston-West Roxbury, Brookline, Newton, Waltham, Watertown, Weston,

Mission and Key Planning/Assessment Documents

Community Benefits Mission Statement:

The SEMC Community Benefits mission and guiding philosophy is to establish a data driven, evidence-based community benefits program that improves the health status of the communities we serve through the development of collaborative, partnership-based health, wellness, social and environmental improvement initiatives.

Target Populations:

Name of Target Population	Basis for Selection
Individuals who are living with, or are at risk for developing, diabetes	Community Health Needs Assessment; Community Benefits Advisory Committee
Poor, disadvantaged, or medically underserved individuals and families	Community Health Needs Assessment; Community Benefits Advisory Committee
Underinsured and uninsured	Community Health Needs Assessment; Community Benefits Advisory Committee
Adolescents and adults who are living with, or are at risk for developing, a substance abuse disorder	Community Health Needs Assessment; Community Benefits Advisory Committee
Adolescents and adults who are living with, or are at risk for developing, behavioral health disorders	Community Health Needs Assessment; Community Benefits Advisory Committee
Individuals who contracted or are at-risk for COVID-19	Community Benefits Advisory Committee, World Health Organization (WHO) Pandemic Declaration

Program Hashtags

Not Specified

Program Contact Information

Anna Leslie, Director Allston Brighton Helath Collaborative (ABHC)

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide \$50,000.00 /year in funding to the ABHC Farmers Market Voucher Program for a 3-year period beginning in 2023.	SEMC provided \$50,000 to the ABHC Farmers Market Voucher Program in 2023..	Process Goal	Year 1 of 3

EOHHS Focus Issues

Not Specified

DoN Health Priorities

Not Specified

Health Issues

Not Specified

Target Populations

- **Regions Served:** Not Specified
- **Environments Served:** Not Specified
- **Gender:** Not Specified
- **Age Group:** Not Specified
- **Race/Ethnicity:** Not Specified
- **Language:** Not Specified
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Allston Brighton Health Collaborative (ABHC)	abhealthcollaborative.org

Breast Cancer Awareness and Screening

Program Type

Direct Clinical Services

Program is part of a grant or funding provided to an outside organization

No

Program Description

St Elizabethâ€™s is committed to breast cancer awareness and planned several events in October 2023 to increase the awareness and importance of yearly mammogram screenings and breast exams. The medical center has taken the following steps to make this easy for patients by providing extended hours including evenings and extended weekend hours in the mammography clinic. SEMC used signage to call attention to the Mammography Department during the month of October. Extended hours were continued this year as they were successful in prior years and initiated as a result of a survey in 2016 regarding a need for such availability. The hospital also promoted breast cancer facts and educational materials on social media.

Overall, 452 mammograms were performed during October. Twelve patients were biopsied, and there were five positive diagnoses of breast cancer. The majority of the patients attending during the extended hours were between the ages of 45 and 65, suggesting that the event was popular among women who needed to get their mammograms outside of normal working hours. A survey was administered at the end of the event to gauge its success. All patients said that the early morning and late afternoon appointments were very convenient, and we see a need to continue to offer the extended hours throughout the year.

Program Hashtags

Community Education, Health Screening, Prevention,

Program Contact Information

Daria James, Manager Cancer Registry

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
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Children and adolescents who are prone to being overweight or who are overweight	Community Health Needs Assessment; Community Benefits Advisory Committee
Adults who are overweight or obese	Community Health Needs Assessment; Community Benefits Advisory Committee
Individuals who are living with, or are at risk for developing, cardiovascular disease	Community Health Needs Assessment; Community Benefits Advisory Committee
Individuals who are living with, or are at risk for developing, any form of cancer	Community Health Needs Assessment; Community Benefits Advisory Committee

Publication of Target Populations:
Annual Report

Community Health Needs Assessment:

Date Last Assessment Completed:

2021

Data Sources:

Community Focus Groups, Community Health Network Area, Consumer Groups, Hospital, Interviews, MA Population Health Information Tool (PHIT), Public Health Personnel, Surveys,

CHNA Document:

[AGO-CB CHNA - 3 8 2023 - ST. ELIZABETH'S MEDICAL CENTER - 3 8 2023.PDF](#)

Implementation Strategy:

Implementation Strategy Document:

[SEMC CB PLAN 2023 TGI.2.PDF](#)

Key Accomplishments of Reporting Year:

Key accomplishments for 2023 included:

Year 2 of 3 DoN funding for 3 community organizations: Allston Brighton PAUSES, CORE Mental Health(fka CHNA 17) and Franciscan Children's Hospital. Funding supported programs to provide access to substance abuse prevention education for middle and high school aged children, to enhance access to culturally appropriate mental health support and to expand school-based behavioral health program, the Children's Wellness Initiative (CWI), to high schools in the Boston area, including two neighboring schools " Brighton High and Boston Green Academy.

Year 1 of 3 year funding for the Allston Brighton Health Collaborative (ABHC) Farmers Market Vegetable Vouchers Program that supports Allston Brighton residents with access to healthy locally grown foods by addressing the increasing costs of eating healthy foods and by supporting local vendors/farmers.

Awareness-building and access to screening for breast cancer and lung cancer

Provided 6th annual patient, caregiver and provider education symposium for Parkinson's disease to over 150 participants on Oct. 27, 2023. Program content included information on latest research and treatment options. Dr. Anna Hohler, MD., FAAN., Chair, Department of Neurology at SEMC is the sponsoring physician and lead presenter. Program will be held in 2024.

Transportation financial support for patients to ensure access to care for those without their own transportation.

Plans for Next Reporting Year:

In 2024, we will continue DoN funding commitments, financial support for the ABHC Farmers Market Voucher Program, cancer screenings, Parkinson's disease education symposium and financial support for patient hardship transportation needs.

Complete our triennial Community Health Needs Assessment (CHNA) which will serve as the health equity blueprint for our community benefits programs and services in years 2025-2027.

Recruit new members for and restructure the Community Benefits Advisory Committee (CBAC)

Self-Assessment Form: [Hospital Self-Assessment Update Form - Years 2 and 3](#)

Community Benefits Programs

AB PAUSES DoN Funding

Program Type Infrastructure to Support CB Collaboration

Program is part of a grant or funding provided to an outside organization Yes

Program Description Provide DoN funding to expand AB PAUSES partnership with the Gardner Pilot Academy (GPA), a middle school located in North Allston. Funding is used to expand the schools Screening, Brief Intervention and Referral to Treatment (SBIRT) services, provide wraparound prevention services by expanding the role of the GPA's current LMHC in the CHW-Nurse Leader model and by hiring a coordinator. Funding is also used to expand the Life Skills prevention curriculum to be culturally appropriate and address illicit substance use root causes.

Program Hashtags Community Education, Health Professional/Staff Training, Health Screening, Prevention,

Program Contact Information Helen Connolly, Director of Allston Brighton PAUSES

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide year 2 of 3 DoN funding to support AB PAUSES goals.	SEMC funded AB PAUSES in the amount of \$86,300.	Process Goal	Year 2 of 3

COHHS Focus Issues Substance Use Disorders,

DoN Health Priorities Education, Social Environment,

Health Issues Health Behaviors/Mental Health-Mental Health, Other-Cultural Competency, Social Determinants of Health-Violence and Trauma, Substance Addiction-Opioid Use, Substance Addiction-Smoking/Tobacco Use, Substance Addiction-Substance Use,

Target Populations

- **Regions Served:** Boston-Allston, Boston-Brighton,
- **Environments Served:** Urban,
- **Gender:** All,
- **Age Group:** Children, Teenagers,
- **Race/Ethnicity:** All,
- **Language:** All, English,
- **Additional Target Population Status:** Disability Status, Domestic Violence History, LGBT Status, Refugee/Immigrant Status,

Partners:

Partner Name and Description	Partner Website
Allston Brighton PAUSES	http://www.abpauses.org/

Allston Brighton Health Collaborative (ABHC) Farmers Market Vegetable Vouchers Program

Program Type Infrastructure to Support CB Collaboration

Program is part of a grant or funding provided to an outside organization Yes

Program Description The Allston Brighton Health Collaborative (ABHC) Farmers Market Vegetable Vouchers Program supports Allston Brighton residents access to healthy nutritious foods by addressing the increasing costs of eating healthy foods and by supporting local vendors/farmers.

The goal of the program is to increase awareness of screenings to promote early detection and prevention of breast cancer in the community. Community feedback called for extended screening hours to accommodate screenings outside of working hours.	Goal met	Outcome Goal	Year 2023 of 1
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EOHHS Focus Issues

DoN Health Priorities

Health Issues

Target Populations

Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,

Social Environment,

Cancer-Breast,

- **Regions Served:** Boston-Allston, Boston-Back Bay, Boston-Brighton, Brookline, Newton,
- **Environments Served:** Suburban, Urban,
- **Gender:** Female,
- **Age Group:** Adults,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
American Cancer Society - The American Cancer Society is a nationwide, community-based voluntary health organization dedicated to eliminating cancer as a major health problem. St. Elizabeth's Medical Center works with the local office of the ACS to help promote cancer prevention by implementing ongoing programs.	cancer.org

CORE Mental Health (fka.CHNA17) DoN Funding

Program Type

Infrastructure to Support CB Collaboration

Program is part of a grant or funding provided to an outside organization

Yes

Program Description

Provide DoN funding to onboard a "leadership fellow" who will partner with CORE Mental Health (fka.CHNA17) planning director to oversee and coordinate projects and develop relationships with universities to expand educational opportunities for non-traditional mental health professionals.

Program Hashtags

Not Specified

Program Contact Information

Pietra Check, MPH Interim Planning Director, CORE Mental Health (fka. CHNA17) 857.299.4431

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide DoN funding to CORE Mental Health (fka.CHNA17) to support their initiative to develop skills for non-traditional mental health providers.	SEMC provided year 2 of 3 funding to CORE Mental Health (fka.CHNA17) in the amount of \$62,097.20	Process Goal	Year 2 of 3

EOHHS Focus Issues
DoN Health Priorities
Health Issues
Target Populations

Mental Illness and Mental Health,
 Not Specified
 Health Behaviors/Mental Health-Mental Health,
 • **Regions Served:** Arlington, Belmont, Cambridge, Somerville, Waltham, Watertown,
 • **Environments Served:** Not Specified
 • **Gender:** All,
 • **Age Group:** All,
 • **Race/Ethnicity:** All,
 • **Language:** English, Haitian Creole, Russian, Spanish,
 • **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Third Sector New England, Inc. (TSNE) on behalf of its fiscally sponsored project Community Health Network Area 17 (CHNA17)	tsne.org

Franciscan Children's Hospital - DoN Funding

Program Type Infrastructure to Support CB Collaboration

Program is part of a grant or funding provided to an outside organization Yes

Program Description Franciscan Children’s requested \$120,000 over three years to expand their school-based behavioral health program, the Children’s Wellness Initiative (CWI), to high schools in the Boston area, including two neighboring schools – Brighton High and Boston Green Academy. CWI’s licensed social workers, or site managers, work full-time in ten Boston Public Schools, becoming an integral part of the fabric of the school community. Site managers serve as community health liaisons, working on a multi-disciplinary team of mental health professionals, school staff, parents/caregivers, and community advocates to provide culturally competent counseling, care coordination, and community education. CWI’s school-based model has proven effective in reducing community stigma surrounding mental health, identifying youth who would benefit from treatment, and offering direct services in a convenient and safe setting.

Program Hashtags Community Education,

Program Contact Information Audrey Jensen, Director of Development, Franciscan Children’s Hospital

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
To provide DoN funding to support Franciscan Children's expansion of their school-based behavioral health program, the Children’s Wellness Initiative (CWI), to high schools in the Boston area, including two neighboring schools – Brighton High and Boston Green Academy.	In 2023,SEMC paid Franciscan Children's \$89,950 in funding support	Process Goal	Year 2 of 3

EOHHS Focus Issues
DoN Health Priorities
Health Issues

Mental Illness and Mental Health,
 Education, Social Environment,
 Health Behaviors/Mental Health-Mental Health, Other-Cultural Competency, Social Determinants of Health-Access to Health Care, Social Determinants of Health-Income and

Poverty, Social Determinants of Health-Racism and Discrimination, Social Determinants of Health-Violence and Trauma,

Target Populations

- **Regions Served:** Boston-Brighton,
- **Environments Served:** Suburban, Urban,
- **Gender:** Not Specified
- **Age Group:** Teenagers,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Disability Status, Domestic Violence History, LGBT Status, Refugee/Immigrant Status,

Partners:

Partner Name and Description	Partner Website
Franciscan's Children's Hospital	franciscanschildrens.org

Low-Dose Lung CT Program

Program Type Direct Clinical Services

Program is part of a grant or funding provided to an outside organization No

Program Description Lung cancer continues to be the second most commonly diagnosed cancer at SEMC. In 2014, SEMC established a low-dose lung CT screening program, which complies with USPSTF eligibility criteria. Patients are referred by PCPs or pulmonologists for screening and appointment scheduling. As part of the lung CT screening program, patients who are current smokers are counseled on smoking cessation and are referred to Quitworks. For 2023, there 413 low dose lung CT performed of that # 150 new patients and 2 pts diagnosed with lung cancer.

Program Hashtags Community Education, Health Screening, Prevention,

Program Contact Information Denise Sullivan, Manager of the Lung Cancer Screening Program

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
The goal of the program is to screen patients for lung cancer, particularly those who are at high risk based on referrals from Primary Care Physicians. Each year, we assess the number of participants and determine if there is an increase in the number of participants.	In 2023, there 413 low dose lung CT performed of that number 150 were new patients and 2 patients were diagnosed with lung cancer. There was not an increase in the number of participants compared to 2022 but there was an increase in the number of new participants.	Process Goal	Year 1 of 1

EOHHS Focus Issues

Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,

DoN Health Priorities

Social Environment,

Health Issues

Cancer-Lung, Cancer-Other, Chronic Disease-Pulmonary Disease, Social Determinants of Health-Access to Health Care, Substance Addiction-Smoking/Tobacco Use,

Target Populations

- **Regions Served:** Boston-Allston, Boston-Brighton, Boston-West Roxbury, Brookline, Newton, Waltham, Watertown, Weston,
- **Environments Served:** Suburban, Urban,
- **Gender:** All,
- **Age Group:** Adults, Elderly,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
<p>The Steward Lung Cancer Screening Program screens patients who meet the following criteria: People that are between the ages of 55 to 79 years old, on average smoke a 30 "pack year" or greater history of smoking (a "pack year" is calculated from multiplying the number of packs of cigarettes smoked per day by the number of years a person has smoked - a pack is 20 cigarettes). Patients have either currently smoke or have quit in the past 15 years but they have no symptoms of lung cancer such as cough, shortness of breath, or chest pain.</p>	<p>https://www.semc.org/services-directory/imaging-radiology/diagnostic-imaging-center/computer-tomography-ct-scanning/low-dose-screening-ct-scan</p>
<p>American Cancer Society - The American Cancer Society is a nationwide, community-based voluntary health organization dedicated to eliminating cancer as a major health problem. St. Elizabeth's Medical Center works with the local office of the ACS to help promote cancer prevention by implementing ongoing programs.</p>	<p>cancer.org</p>
<p>American College of Radiology - St. Elizabeth's Medical Center is recognized by the American College of Radiology as a designated ACR Lung Cancer Screening Center. The ACR is at the forefront of radiology evolution, with a purpose to serve patients and society by empowering members to advance the practice of radiological care.</p>	<p>acr.org</p>

Parkinson's Disease Outreach and Education

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	<p>Educate patients with Parkinson's™s, their caregivers, and community members to:</p> <ul style="list-style-type: none"> • Learn how to utilize local medical, social, and exercise support systems • Understand the latest medical and surgical options • Optimize their care and access to research participation opportunities
Program Hashtags	Community Education, Health Professional/Staff Training, Research, Support Group,
Program Contact Information	Keith Ciccone, nurse specialist, neurology, 736 Cambridge St, Brighton, MA 02135

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide access to Parkinson's education for patients and caregivers and providers	Provided 6th annual Parkinson's Disease symposium to over 150 participants -patients, their caregivers and providers. Program already planned for 2024.	Process Goal	Year 1 of 1

EOHHS Focus Issues Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities Education,
Health Issues Other-Cultural Competency, Other-Senior Health Challenges/Care Coordination, Social Determinants of Health-Access to Health Care, Social Determinants of Health-Language/Literacy,
Target Populations

- **Regions Served:** Abington, Ashby, Ayer, Bolton, Boston, Boston-Allston, Boston-Brighton, Boston-Dorchester, Boston-Downtown, Boston-Greater, Bourne, Brockton, Dunstable, Fall River, Falmouth, Fitchburg, Freetown, Groton, Harvard, Haverhill, Hyannis, Lawrence, Leominster, Littleton, Lunenburg, Merrimac, Methuen, Newton, Orleans, Pepperell, Sandwich, Shirley, Somerset, Stoughton, Swansea, Townsend, Wareham, Watertown, Weston, Yarmouth,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** Adults, Elderly,
- **Race/Ethnicity:** All,
- **Language:** All, English,
- **Additional Target Population Status:** Disability Status,

Partners:

Partner Name and Description	Partner Website
110 Fitness	110fitness.org

Transportation Access

Program Type Access/Coverage Supports
Program is part of a grant or funding provided to an outside organization No
Program Description St. Elizabeth's Medical Center provides more access to cost effective and ride share transportation options in the neighborhood. This is achieved through ride share vouchers provided to patients in need of transportation services when leaving the hospital.
Program Hashtags Not Specified
Program Contact Information Jay Parekh, Senior Manager Accounting

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide more access to cost effective and ride share transportation options in the neighborhood.	In 2023 St. Elizabeth's provided Lyft and Uber vouchers for a total cost of \$122,592.99 to transport patients who otherwise had no means of getting home after leaving the hospital.	Outcome Goal	Year 1 of 1

EOHHS Focus Issues N/A,
DoN Health Priorities N/A,
Health Issues Social Determinants of Health-Access to Transportation,
Target Populations

- **Regions Served:** Boston-Greater,
- **Environments Served:** Suburban, Urban,
- **Gender:** All,
- **Age Group:** Adults,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
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Modivcare	www.modivcare.com
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Workforce Development

Program Type Infrastructure to Support CB Collaboration

Program is part of a grant or funding provided to an outside organization Yes

Program Description Our program is focused on providing experiential learning and job opportunities for physicians, nurses, staff, residents, interns and volunteers at SEMC across different departments.

Program Hashtags Health Professional/Staff Training, Mentorship/Career Training/Internship,

Program Contact Information Julie Rafalowsky

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Each year, SEMC aims to partner with numerous schools in the area to provide a clinical environment that fosters learning and provides an opportunity for participants to have direct hands-on training. Additionally, there are continuing education CME credits that are processed via the Office of Continuing Education across all disciplines for people to receive new certifications. SEMC offers CME programs in all of the various medical/surgical specialties at the medical center.	In 2023, SEMC maintained internship programs with 74 colleges, high schools and universities.	Process Goal	Year 1 of 1
St. Elizabeth's partnered with residents of Allston and Brighton to offer three \$5,000 scholarships to A-B residents pursuing a higher-education degree in the healthcare field.	In 2023 met commitment to fund three \$5,000 scholarships to A-B residents pursuing a higher-education degree in the healthcare field.	Outcome Goal	Year 1 of 1
St. Elizabeth's is committed to the hiring and workforce development of local area residents for healthcare careers that go beyond training future physicians.	In 2023, SEMC continued to hire people from the communities it serves.	Process Goal	Year 1 of 1

EOHHS Focus Issues N/A,

DoN Health Priorities Education, Employment, Social Environment,

Health Issues Other-Cultural Competency,

Target Populations

- **Regions Served:** Boston-Allston, Boston-Back Bay, Boston-Brighton, Boston-West Roxbury, Brookline, Newton, Waltham, Watertown,
- **Environments Served:** Suburban, Urban,
- **Gender:** All,
- **Age Group:** Adults, Teenagers,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
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Tufts University School of Medicine	https://medicine.tufts.edu/
Boston University School of Medicine	https://www.bumc.bu.edu/busm/

Expenditures

Total CB Program Expenditure \$440,940.19

CB Expenditures by Program Type	Total Amount	Subtotal Provided to Outside Organizations (Grant/Other Funding)
Direct Clinical Services	Not Specified	Not Specified
Community-Clinical Linkages	Not Specified	Not Specified
Total Population or Community-Wide Interventions	Not Specified	Not Specified
Access/Coverage Supports	\$152,592.99	\$30,000.00
Infrastructure to Support CB Collaborations Across Institutions	\$288,347.20	\$288,347.20

CB Expenditures by Health Need	Total Amount
Chronic Disease with a Focus on Cancer, Heart Disease, and Diabetes	Not Specified
Mental Health/Mental Illness	\$152,047.20
Housing/Homelessness	Not Specified
Substance Use	\$86,300.00
Additional Health Needs Identified by the Community	\$202,592.99

Other Leveraged Resources \$0.00

Net Charity Care Expenditures	Total Amount
HSN Assessment	\$6,040,020.00
HSN Denied Claims	\$709,969.00
Free/Discount Care	\$2,498,587.00
Total Net Charity Care	\$9,248,576.00

Total CB Expenditures: \$9,689,516.19

Additional Information	Total Amount
Net Patient Service Revenue:	\$405,281,088.00
CB Expenditure as Percentage of Net Patient Services Revenue:	2.39%

Approved CB Program Budget for FY2024: \$279,310.00

(*Excluding expenditures that cannot be projected the time of the report.)

Comments (Optional): In 2023, unreimbursed Medicare and Medicaid was \$26,346,626.00

Optional Information

**Hospital Publication Describing
CB Initiatives:** Not Specified

Bad Debt: Not Specified

Bad Debt Certification: Not Certified

Optional Supplement: Not Specified