

## Organization Information

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**Organization Name:** Good Samaritan Medical Center  
**Address:** 235 North Pearl Street  
**City, State, Zip:** Brockton, Massachusetts 02301  
**Website:** www.goodsamaritanmedical.org  
**Contact Name:** Tracy (Teresa) Gerety-Ibbotson, M.Ed.  
**Contact Title:** Administrative Director, Community Health Benefits Lead  
**Contact Department (Optional):** Not Specified  
**Phone:** (508) 235-5289  
**Fax (Optional):** Not Specified  
**E-Mail:** tracy.ibbotson@steward.org  
**Contact Address:**  
(Optional, if different from above)  
**City, State, Zip:**  
(Optional, if different from above)

**Organization Type:** Hospital  
**For-Profit Status:** For-Profit  
**Health System:** Steward Health Care System  
**Community Health Network Area (CHNA):** Greater Brockton Health Alliance(CHNA 22),  
Abington, Avon, Bridgewater, Brockton, Canton, East Bridgewater, Easton, Hanson, Holbrook, Middleborough, Norton, Randolph, Raynham, Stoughton, West Bridgewater, Whitman,  
**Regions Served:**

## Mission and Key Planning/Assessment Documents

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### Community Benefits Mission Statement:

Good Samaritan Medical Center is committed to collaborating with community partners to improve the health status of community residents. We accomplish this by addressing the root causes of health disparities to: improve the overall health status of people in our community; provide accessible, high quality care and services to all those in our community, regardless of their ability to pay; collaborate with staff, providers and community representatives to deliver meaningful programs that address statewide health priorities and local health issues; identify and prioritize unmet needs and select those that can most effectively be addressed with available resources; and, contribute to the well-being of our community through outreach efforts including, but not limited to, reducing barriers to accessing health care, preventive health education, screening, wellness programs, and community-building.

### Target Populations:

Name of Target Population	Basis for Selection
Residents within our service area that are identified as members of high priority populations for receiving chronic disease management, education and support based on findings and data gathered in 2021 Good Samaritan Medical Center Health Needs Assessment. Individuals and families who are most vulnerable due to poverty, chronic disease, behavioral health, unemployment, and issues related to accessing health care or health insurance.	2021 Good Samaritan Medical Center Community Health Needs Assessment.

### **Publication of Target Populations:**

Not Specified

### Community Health Needs Assessment:

#### **Date Last Assessment Completed:**

The last GSMC Community Health Needs Assessment was completed for 2021.

#### **Data Sources:**

Community Focus Groups, Other, Surveys, In order to get a broader view of the health and sociodemographic trends in the GSMC primary service area, extensive public data was collected to enable key findings to be derived from the research of online data sources, in partnership with the Massachusetts Department of Public Health (MA DPH). Data sources used by the team included U.S. Census Bureau, Department of Early and Secondary Education (DESE), Uniform Crime Reporting (UCR) Program of the Federal Bureau of Investigation and the Center for Disease Control and Prevention (CDC). Health indicator data such as mortality, disease prevalence, hospitalizations, admissions to substance abuse programs and reproductive health was provided by MA DPH Office of the Commissioner MassCHIP staff.

**CHNA Document:** [2021 GSMC CHNA FINAL.PDF](#)

### Implementation Strategy:

**Key Accomplishments of Reporting Year:**

As a community hospital dedicated to serving the Brockton area, the doctors, and staff of Good Samaritan Medical Center (GSMC) stepped up when the fire at Brockton Hospital resulted in an influx of patients and the closure of their services back on Feb 7, 2023. GSMC worked around the clock to help the community and treated every patient who came to our doors. To accommodate the extra patient volume, we converted one of our units to a medical/surgical unit.

Here are some of the key metrics showing the impact of the influx in volume due to the Brockton Hospital closing:  
Key metrics comparing 2023 to 2022:

IP Medical Discharges increased by 23% year over year.  
IP OB/GYN Discharges increased by 85% year over year.  
Deliveries increased by 97% year over year.  
ED Visits increased by 25% year over year.

**Chronic Disease Management**

GSMC Stroke Program Coordinator attended the weekly Famers Market held every Friday at Brockton City Hall from June through October distributing food vouchers and stroke education in English, Cape Verde Creole, Haitian Creole, and Spanish, and providing blood pressure checks, issuing automatic BP cuffs if needed. Smoking cessation and cancer prevention information was also distributed.

GSMC Women's Imaging Center continued to offer breast cancer screening events in partnership with Steward Primary Care. Patients who were overdue for screening were identified, contacted, and offered appointments. The screening events offered evening appointments outside of normal business hours to encourage attendance.

**Mental Health**

GSMC provided screening, assessment, and referrals through the integrated Behavioral Health Navigator program in the Emergency Department which included 4,193 crisis consults.

GSMC continued participation in the Brockton Behavioral Health Task Force, a multi-agency task force formed in response to growing unmet needs for mental health services in Brockton.

**Substance Use Disorder**

Partnership and participation in Plymouth County Outreach PCO/East Bridgewater Hope, Highpoint Treatment Center, and Regional Opioid Abuse Prevention and outreach program.

**Housing Stability**

GSMC continued to partner with community organizations dedicated to addressing homelessness and housing stability in the greater Brockton area.

**Social Determinants of Health**

GSMC provided funding for School on Wheels, a program that supports children facing homelessness by providing backpacks, supplies, and services that include tutoring and mentoring for college.

**Workforce Development**

Maintained workforce development programs through a GSMC Scholarship program and ongoing partnerships with schools of nursing and paramedic training programs. GSMC Nurse Residency Program was offered to provide on-site training for nurses seeking to further their professional development and move into nursing roles impacted by staffing shortages, such as critical care, emergency department, and new nurse graduates. The Emergency Department Residency Program was also expanded to a continuous schedule which allows nursing graduates to apply year-round. GSMC also offered training programs for certified surgical techs and sterile processing techs.

**Transportation Service**

Provided 2,864 post-visit transport to patients who lacked the financial resources to pay for transportation.

**COVID-19 Response**

GSMC continued to follow guidelines from the Centers for Disease Control and Prevention (CDC) and the Massachusetts Department of Public Health (DPH). The hospital was actively engaged in unified community and region-wide response by working in close collaboration and maintaining ongoing communication with numerous local and regional agencies.

**Plans for Next Reporting Year:**

GSMC will conduct the 2024 Community Health Needs Assessment and provide the Health Equity Blueprint for the Community Benefits Program (2025-2027).

GSMC will continue to encourage area residents to the importance of maintaining health screenings, education prevention, and disease management.

GSMC will continue to maintain and prioritize the support of our community partners who were providing area residents with critical assistance for vital needs such as mental health services, food, housing, substance use disorder care, and programs for underserved populations.

**Self-Assessment Form:** [Hospital Self-Assessment Update Form - Years 2 and 3](#)

**Community Benefits Programs****Chronic Disease Management**

<b>Program Type</b>	Total Population or Community-Wide Interventions
<b>Program is part of a grant or funding provided to an outside organization</b>	Yes

**Program Description** GSMC continued to provide health education and outreach programs that address the most pressing health needs of our area residents. GSMC has utilized digital and social media platforms to maintain health education programs.

**Program Hashtags** , Community Education, Community Health Center Partnership, Health Screening, Prevention, Support Group,

**Program Contact Information** Tracy (Teresa) Gerety-Ibbotson, M.Ed., Administrative Director, Community Health Benefits Lead, (508) 235-5289

**Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Promote health and wellness through screening, education prevention, and disease management with a focus on cancer, heart disease, and diabetes.	GSMC utilizes social media platforms to encourage screening, education prevention, and disease management.  GSMC is part of the Brockton area Department of Public Health Stroke Systems of Care (SSOC) collaborative group which was awarded a \$10,000 Stroke Public Awareness Collaboration grant to promote stroke awareness targeting Brockton’s high-risk population as traditional wellness programs often do not reach this multilingual group. SSOC committed to staffing a stroke information table at the weekly Farmers Market held every Friday at Brockton City Hall from June through October. GSMC Stroke Program Coordinator took the lead in distributing food vouchers and stroke education in English, Cape Verde Creole, Haitian Creole, and Spanish, and providing blood pressure checks, and issuing automatic BP cuffs if needed. Smoking cessation and cancer prevention information was also distributed.	Outcome Goal	Year 1 of 1
Increase awareness of the importance of routine mammography screening for breast cancer.	GSMC Women’s Imaging Center continued to offer breast cancer screening events in partnership with Steward Primary Care. Patients who were overdue for screening were identified, contacted, and offered appointments. The screening events offered evening appointments outside of normal business hours to encourage attendance.  GSMC performed community outreach at the Brockton Farmers Market to provide information on breast and colon cancer screening, stroke risk/signs and symptoms to reduce cancer risk, and the importance of scheduling a yearly mammogram.  GSMC utilizes social media platforms to encourage screening, education prevention, and disease management.  GSMC outreach and education efforts averaged 792 mammography screenings per month which was a 9% increase from 2022.	Outcome Goal	Year 1 of 1

**EOHHS Focus Issues** Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,

**DoN Health Priorities** Not Specified

**Health Issues** Cancer-Breast, Cancer-Lung, Cancer-Prostate, Chronic Disease-Cardiac Disease, Chronic Disease-Diabetes, Chronic Disease-Hypertension, Chronic Disease-Overweight and Obesity, Chronic Disease-Stroke,

**Target Populations**

- **Regions Served:** Abington, Avon, Bridgewater, Brockton, Canton, East Bridgewater, Easton, Hanson, Holbrook, Middleborough, Norton, Randolph, Raynham, Stoughton, West Bridgewater, Whitman,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Disability Status, Domestic Violence History, Incarceration History, LGBT Status, Refugee/Immigrant Status, Veteran Status,

**Partners:**

Partner Name and Description	Partner Website
American Heart Association	<a href="http://www.heart.org">www.heart.org</a>
American Diabetes Association	<a href="http://www.diabetes.org">www.diabetes.org</a>
American Cancer Society	<a href="http://www.cancer.org">www.cancer.org</a>
American College of Surgeons	<a href="http://www.facs.org">www.facs.org</a>
Brockton Neighborhood Health Center	<a href="http://www.bnhc.org/main.html">www.bnhc.org/main.html</a>
Brockton Farmers Market	<a href="http://www.brocktonfarmersmarket.com">www.brocktonfarmersmarket.com</a>
Mass Farmers Markets	<a href="http://www.massfarmersmarkets.org">www.massfarmersmarkets.org</a>
National Accreditation Program for Breast Centers	<a href="http://www.facs.org/quality-programs/cancer-programs/national-accreditation-program-for-breast-centers/">www.facs.org/quality-programs/cancer-programs/national-accreditation-program-for-breast-centers/</a>
Signature Healthcare	<a href="https://www.signature-healthcare.org/">https://www.signature-healthcare.org/</a>

Encompass Braintree Rehab	<a href="https://encompasshealth.com/braintreerehab">https://encompasshealth.com/braintreerehab</a>
Massachusetts Department Public Health	<a href="https://www.mass.gov/info-details/primary-stroke-service-facilities-in-massachusetts">https://www.mass.gov/info-details/primary-stroke-service-facilities-in-massachusetts</a>

### Mental Health

<b>Program Type</b>	Total Population or Community-Wide Interventions
<b>Program is part of a grant or funding provided to an outside organization</b>	Yes
<b>Program Description</b>	GSMC will work to reduce stigma associated with identifying and treatment for behavioral health. As a community partner to local organizations, we will work to support and improve access to mental health services.
<b>Program Hashtags</b>	, , Community Education, Community Health Center Partnership, Health Screening, Prevention,
<b>Program Contact Information</b>	Tracy (Teresa) Gerety-Ibbotson, M.Ed., Administrative Director, Community Health Benefits Lead, (508) 235-5289

### Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Continue to provide integrated Behavioral Health Navigator program in GSMC Emergency Department (ED).	Behavioral Health Navigators see patients who present to GSMC ED. Navigators evaluate patients and develop a plan of care. Referrals provided can range from outpatient therapy, partial hospitalization, community stabilization, detox admissions, dual diagnosis, or inpatient care. Navigators also help family members understand care options and provide education. Psychiatry is available for consultation along with Behavioral Health navigator oversight.	Outcome Goal	Year 1 of 1
Partner with the Family and Community Resources to support mental health needs of victims of violence and their families.	GSMC continued to partner with Family and Community Resources to support behavioral health and counseling services for their clients along with mental health services for victims of domestic violence and their children.	Outcome Goal	Year 1 of 1
Address increased need for behavioral health resources in the community.	Good Samaritan Medical Center participates in the Brockton Behavioral Health Task Force to identify additional resources to address unmet mental health needs of Brockton area residents. Task force program is led by Brockton Neighborhood Health Center.	Outcome Goal	Year 1 of 1

<b>EOHHS Focus Issues</b>	Mental Illness and Mental Health,
<b>DoN Health Priorities</b>	Violence,
<b>Health Issues</b>	Health Behaviors/Mental Health-Mental Health, Social Determinants of Health-Domestic Violence, Social Determinants of Health-Violence and Trauma,
<b>Target Populations</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Abington, Avon, Bridgewater, Brockton, Canton, East Bridgewater, Easton, Hanson, Holbrook, Middleborough, Norton, Randolph, Raynham, Stoughton, West Bridgewater, Whitman,</li> <li>• <b>Environments Served:</b> All,</li> <li>• <b>Gender:</b> All,</li> <li>• <b>Age Group:</b> All,</li> <li>• <b>Race/Ethnicity:</b> All,</li> <li>• <b>Language:</b> All,</li> <li>• <b>Additional Target Population Status:</b> Not Specified</li> </ul>

### Partners:

Partner Name and Description	Partner Website
Family and Community Resources Inc.	<a href="http://www.fcr-ma.org/">www.fcr-ma.org/</a>
Brockton Neighborhood Health Center	<a href="http://www.bnhc.org/main.html">www.bnhc.org/main.html</a>

### Substance Use Disorder

<b>Program Type</b>	Total Population or Community-Wide Interventions
<b>Program is part of a grant or funding provided to an outside organization</b>	Yes
<b>Program Description</b>	GSMC will continue to provide substance use disorder intervention and referral services in our Emergency Department and other acute care settings. As a community partner to local organizations, we will participate in substance abuse task force coalitions and continue to support programs that provide community awareness, screening, and intervention.
<b>Program Hashtags</b>	, Prevention,
<b>Program Contact Information</b>	Tracy (Teresa) Gerety-Ibbotson, M.Ed., Administrative Director, Community Health Benefits Lead, (508) 235-5289

### Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Continue to provide qualified and clinically trained SUD navigators to participate in numerous Community Outreach and drop-in screening programs throughout the region	GSMC partnered with Plymouth County Outreach (PCO) to provide trained clinical social workers to participate in numerous monthly community outreach efforts for substance abuse screening and Highpoint Treatment Center for SUD/ dual diagnosis patient care needs.	Outcome Goal	Year 1 of 1
Continue to provide screening, assessment, and referrals through integrated Behavioral Health Navigator program in Emergency Department.	Behavioral Health Navigators see all Substance Abuse Disorder (SUD) patients and continue to work with patients and families to coordinate referrals to both inpatient and outpatient care.	Outcome Goal	Year 1 of 1

**EOHHS Focus Issues**

Substance Use Disorders,

**DoN Health Priorities**

Not Specified

**Health Issues**

Substance Addiction-Alcohol Use, Substance Addiction-Opioid Use, Substance Addiction-Substance Use,

**Target Populations**

- **Regions Served:** Abington, Avon, Bridgewater, Brockton, Canton, East Bridgewater, Easton, Hanson, Holbrook, Middleborough, Norton, Randolph, Raynham, Stoughton, West Bridgewater, Whitman,
- **Environments Served:** All,
- **Gender:** Not Specified
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Disability Status, Domestic Violence History, Incarceration History, LGBT Status, Refugee/Immigrant Status, Veteran Status,

**Partners:**

Partner Name and Description	Partner Website
Plymouth County Outreach	<a href="http://www.plymouthcountyoutreach.org/">www.plymouthcountyoutreach.org/</a>
East Bridgewater Hope	<a href="http://www.ebpd.org/eb-hope/">www.ebpd.org/eb-hope/</a>
High Point Treatment Center	<a href="http://www.hptc.org/">www.hptc.org/</a>
Plymouth County Drug Abuse Task Force	<a href="http://www.otf.plymouthda.com/">www.otf.plymouthda.com/</a>
Brockton Area Prevention Collaborative	<a href="http://www.opioidoverdoseprevention.org">www.opioidoverdoseprevention.org</a>

**Housing Stability**

**Program Type**

Total Population or Community-Wide Interventions

**Program is part of a grant or funding provided to an outside organization**

Yes

**Program Description**

GSMC continues to partner with community organizations dedicated to addressing homelessness and housing stability in the greater Brockton area.

**Program Hashtags**

, Prevention,

**Program Contact Information**

Tracy (Teresa) Gerety-Ibbotson, M.Ed., Administrative Director, Community Health Benefits Lead, (508) 235-5289

**Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Continue to partner with and provide support to organizations providing programs to prevent homelessness and address housing stability.	GSMC maintained partnership with Father Bill's MainSpring which provides transitional housing program. The housing stabilization program supports services for residents in permanent supportive housing.  GSMC continued support for The United Way of Greater Plymouth County which target essential needs of Brockton area residents including housing.	Outcome Goal	Year 1 of 1

**EOHHS Focus Issues**

Housing Stability/Homelessness,

**DoN Health Priorities**

Housing,

**Health Issues**

Social Determinants of Health-Affordable Housing, Social Determinants of Health-Homelessness,

**Target Populations**

- **Regions Served:** Abington, Avon, Bridgewater, Brockton, Canton, East Bridgewater, Easton, Hanson, Holbrook, Middleborough, Norton, Randolph, Raynham, Stoughton, West Bridgewater, Whitman,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,

- **Race/Ethnicity:** All,
- **Language:** Cape Verdean Creole, English, Haitian Creole, Portuguese, Spanish,
- **Additional Target Population Status:** Disability Status, Domestic Violence History, Incarceration History, LGBT Status, Refugee/Immigrant Status, Veteran Status,

**Partners:**

Partner Name and Description	Partner Website
Father Billâ€™s & Mainspring	www.helpfbms.org/
United Way of Plymouth County	www.uwgpc.org/

**Social Determinants of Health**

<b>Program Type</b>	Total Population or Community-Wide Interventions
<b>Program is part of a grant or funding provided to an outside organization</b>	Yes
<b>Program Description</b>	GSMC will continue to partner with organizations that provide community support to underserved populations.
<b>Program Hashtags</b>	Community Education, Mentorship/Career Training/Internship, Prevention,
<b>Program Contact Information</b>	Tracy (Teresa) Gerety-Ibbotson, M.Ed., Administrative Director, Community Health Benefits Lead, (508) 235-5289

**Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Continue to provide medical interpretation and translated materials to all patients.	Medical translators were available for all patients.	Outcome Goal	Year 1 of 1
Provide physician experts to address pressing community health topics.	GSMC neurologist participated in stroke education video which was funded by Stroke Public Awareness Collaboration grant and translated into Portuguese, Haitian and Spanish and shared on Brockton Community Cable Access, hospital website and will be shared in the community for future stroke awareness education.	Outcome Goal	Year 1 of 1
Support community organizations providing youth with essential educational services and supplies.	GSMC provided funding for School on Wheels, a program that supports children facing homelessness by providing backpacks, supplies, and services that include tutoring and mentoring for college.	Outcome Goal	Year 1 of 1
Support agencies that are addressing critical community needs in the GSMC service area.	GSMC supports The United Way of Greater Plymouth County which addresses the need for housing, food, learning, and workforce programs.	Outcome Goal	Year 1 of 1

<b>EOHHS Focus Issues</b>	Not Specified
<b>DoN Health Priorities</b>	Education, Housing, Social Environment,
<b>Health Issues</b>	Social Determinants of Health-Affordable Housing, Social Determinants of Health-Education/Learning,

<b>Target Populations</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Abington, Avon, Bridgewater, Canton, East Bridgewater, Easton, Hanson, Holbrook, Middleborough, Norton, Randolph, Raynham, Stoughton, West Bridgewater, Whitman,</li> <li>• <b>Environments Served:</b> All,</li> <li>• <b>Gender:</b> All,</li> <li>• <b>Age Group:</b> All,</li> <li>• <b>Race/Ethnicity:</b> All,</li> <li>• <b>Language:</b> All,</li> <li>• <b>Additional Target Population Status:</b> Disability Status, Domestic Violence History, Incarceration History, LGBT Status, Refugee/Immigrant Status, Veteran Status,</li> </ul>
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**Partners:**

Partner Name and Description	Partner Website
School on Wheels	www.sowma.org/
Brockton Community Access (BCA) TV	https://bcatv.org/
The United Way of Greater Plymouth County	www.uwgpc.org/
Signature Healthcare	https://www.signature-healthcare.org/
Encompass Braintree Rehab	https://encompasshealth.com/locations/braintreerehab
Massachusetts Department of Public Health	https://www.mass.gov/info-details/primary-stroke-service-facilities-in-massachusetts

**Workforce Development**

**Program Type** Total Population or Community-Wide Interventions

**Program is part of a grant or funding provided to an outside organization** Yes

**Program Description** GSMC is committed to developing the skills of health professionals through clinical partnerships with local and regional nursing, paramedic, and vocational schools. GSMC also offers training programs for employees. GSMC staff work with students in nursing preceptorship and mentoring projects, which provide continuing nursing education (CNE) contact hours. GSMC also has developed Nurse Residency programs for nurses seeking advanced training in nursing specialties impacted by staffing shortages and for new nurse graduates. GSMC also funds an annual scholarship program for local students interested in health care professions.

**Program Hashtags** , Health Professional/Staff Training, Mentorship/Career Training/Internship,

**Program Contact Information** Tracy (Teresa) Gerety-Ibbotson, M.Ed., Administrative Director, Community Health Benefits Lead, (508) 235-5289

**Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Maintain clinical affiliations with schools of nursing and paramedic schools.	GSMC maintains clinical affiliation agreements with 25 nursing and 5 paramedic schools.	Outcome Goal	Year 1 of 1
Offer a nursing education program.	GSMC provided nursing orientation and nursing preceptorship programs. New nursing instructor orientations were also provided.	Outcome Goal	Year 1 of 1
Offer Nurse Residency programs for professional development and training for nursing specialties impacted by staffing shortages.	GSMC provided Nurse Residency programs for nurses seeking advancing training in specialty areas of care such as Critical Care Nursing, Emergency Department Nursing, along with new Nurse Graduates. The Emergency Department Residency Program was also expanded to a continuous schedule which allows nursing graduates to apply year-round. GSMC also offered training programs for certified surgical techs and sterile processing techs.	Outcome Goal	Year 1 of 1
Offer training programs for other key hospital roles impacted by staffing shortages.	GSMC provided training programs for Certified Surgical Techs and Sterile Processing Techs.	Outcome Goal	Year 1 of 1
Continue Professional Education programs for area EMS and paramedics.	GSMC several provided professional education programs for regional EMS providers.	Outcome Goal	Year 1 of 1
Fund scholarships to assist students living the GSMC service area in pursuing careers in health care.	GSMC provided funding for three scholarships, awarded to local students pursuing careers in health care. GSMC partnered with Massasoit Community College to manage, review, and award the scholarships named in memory of John Learnard, a longtime member of GSMC's board and advocate for the local community.	Outcome Goal	Year 1 of 1

**EOHHS Focus Issues** Not Specified

**DoN Health Priorities** Education, Employment,

**Health Issues** Social Determinants of Health-Education/Learning,

**Target Populations**

- **Regions Served:** Abington, Avon, Bridgewater, Brockton, Canton, East Bridgewater, Hanson, Holbrook, Middleborough, Norton, Randolph, Raynham, Stoughton, West Bridgewater, Whitman,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** Adults,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Disability Status, Domestic Violence History, Incarceration History, LGBT Status, Refugee/Immigrant Status, Veteran Status,

**Partners:**

Partner Name and Description	Partner Website
American Heart Association	<a href="http://www.heart.org/">www.heart.org/</a>
Curry College Undergraduate, Graduate and Perioperative Nursing Programs	<a href="http://www.curry.edu">www.curry.edu</a>
Emergency Medical Teaching Services Inc	<a href="http://www.emtsinc.com/">www.emtsinc.com/</a>
First Response Paramedic	<a href="http://www.firstresponseeme.com/paramedic-courses/">www.firstresponseeme.com/paramedic-courses/</a>
Frontier Nursing - Graduate Nursing Program	<a href="http://www.frontier.edu/family-nurse-practitioner">www.frontier.edu/family-nurse-practitioner</a>
Georgetown University Graduate Nursing Program	<a href="http://www.nhs.georgetown.edu/nursing/masters">www.nhs.georgetown.edu/nursing/masters</a>

Laboure College Undergraduate Nursing Program	www.laboure.edu
Lawrence Memorial/Regis College -OR Nurse Program	www.lmregis.org/
Massachusetts General Institute of Health Professions Graduate Nursing Program (MSN)	www.mghihp.edu
Massasoit Community College	www.massasoit.mass.edu
National Medical Education and Training	www.nmetc.com/
Northeastern University Graduate Nursing Program	www.northeastern.edu/bouve/nursing
Regis College Graduate Nursing Program	www.regiscollege.edu
Simmons College School of Nursing Program	www.simmons.edu
Southeastern Regional High School - CNA program	www.sersd.org/
University of Massachusetts Boston Nursing Program	www.umb.edu
University of Massachusetts Dartmouth Nursing Program	www.umassd.edu/nursing/
University of Massachusetts Worcester - Graduate Nursing Program	www.umassmed.edu/gsn/
Vanderbilt University (MSN) Midwife Program	www.nursing.vanderbilt.edu/msn/nmw/
Walden University - Graduate Nursing Program	www.waldenu.edu
Worcester State University	www.worcester.edu/
Yale University Graduate Nursing Program	www.nursing.yale.edu
Emanuel College Graduate Nursing	https://www.emmanuel.edu/academics/programs-of-study-and-departments/nursing.html
Massachusetts College of Pharmacy and Health Sciences	https://www.mcphs.edu/academics/schools/nursing
Salem State University	https://www.salemstate.edu/nursing
University of Massachusetts Amherst Graduate Nursing Program	https://www.umass.edu/nursing/
University of New England - Anesthesia	https://www.une.edu/wchp/sna
Western Governor's College - Utah Graduate Nursing Program	https://www.wgu.edu/online-nursing-health-degrees/masters-programs.html
Comprehensive Medical Teaching Institute	https://www.cmtiinc.com/
University of Alabama - Graduate School of Nursing	https://nursing.ua.edu/academics/graduate/
Brockton Hospital School of Nursing	www.signature-healthcare.org/bhson
Mass General Institute of Health Professional Graduate Nursing MSN	www.mghihp.edu/nursing/programs/direct-entry-ms-nursing

#### Transportation Service

<b>Program Type</b>	Access/Coverage Supports
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	Reduce barriers to health care caused by poverty, unemployment and lack of transportation.
<b>Program Hashtags</b>	Not Specified
<b>Program Contact Information</b>	Tracy (Teresa) Gerety-Ibbotson, M.Ed., Administrative Director, Community Health Benefits Lead, (508) 235-5289

#### Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
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Reduce barriers to health care caused by lack of transportation	Provided 2,864 post-visit transport to patients who lacked the financial resources to pay for transportation.	Outcome Goal	Year 1 of 1
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**EOHHS Focus Issues** Not Specified

**DoN Health Priorities** Social Environment,

**Health Issues** Social Determinants of Health-Access to Transportation,

**Target Populations**

- **Regions Served:** Abington, Avon, Bridgewater, Brockton, Canton, East Bridgewater, Easton, Hanson, Holbrook, Middleborough, Norton, Randolph, Raynham, Stoughton, West Bridgewater, Whitman,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Disability Status, Domestic Violence History, Incarceration History, LGBT Status, Refugee/Immigrant Status, Veteran Status,

**Partners:**

Partner Name and Description	Partner Website
Modivcare Connect	<a href="https://www.modivcare.com">https://www.modivcare.com</a>

**COVID-19 Response**

**Program Type** Direct Clinical Services

**Program is part of a grant or funding provided to an outside organization** No

**Program Description** GSMC continued to follow guidelines from the Centers for Disease Control and Prevention (CDC) and the Massachusetts Department of Public Health (DPH). The hospital continued active engagement in unified community and region-wide response by working in close collaboration and maintaining ongoing communication with numerous local and regional agencies.

**Program Hashtags** Not Specified

**Program Contact Information** Tracy (Teresa) Gerety-Ibbotson, M.Ed., Administrative Director, Community Health Benefits Lead, (508) 235-5289

**Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
GSMC maintained active involvement in a unified community-wide response that required close collaboration with regional and local agencies.	Throughout 2023, GSMC leadership continued participation in resurgence conference calls hosted by Brockton's Mayor and attended by Brockton Neighborhood Health Center, and other agencies including Father Bills MainSpring, High Point Treatment Center, and Brockton VA among others.	Outcome Goal	Year 1 of 1
GSMC followed all DPH guidelines regarding hospital visitor policies.	GSMC maintained a screening program for all hospital visitors.	Outcome Goal	Year 1 of 1

**EOHHS Focus Issues** Not Specified

**DoN Health Priorities** Not Specified

**Health Issues** Infectious Disease-COVID-19,

**Target Populations**

- **Regions Served:** Abington, Avon, Bridgewater, Brockton, Canton, East Bridgewater, Easton, Hanson, Holbrook, Middleborough, Norton, Randolph, Raynham, Stoughton, West Bridgewater, Whitman,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

**Partners:**

Partner Name and Description	Partner Website
Center for Disease Control and Prevention	<a href="https://www.cdc.gov/index.htm">https://www.cdc.gov/index.htm</a>
Massachusetts Department of Public Health	<a href="https://www.mass.gov/orgs/department-of-public-health">https://www.mass.gov/orgs/department-of-public-health</a>
City of Brockton	<a href="https://brockton.ma.us/government/mayors-office/">https://brockton.ma.us/government/mayors-office/</a>

**Expenditures**

**Total CB Program Expenditure \$279,102.92**

<b>CB Expenditures by Program Type</b>	<b>Total Amount</b>	<b>Subtotal Provided to Outside Organizations (Grant/Other Funding)</b>
Direct Clinical Services	\$279,102.92	Not Specified
Community-Clinical Linkages	Not Specified	Not Specified
Total Population or Community-Wide Interventions	Not Specified	Not Specified
Access/Coverage Supports	Not Specified	Not Specified
Infrastructure to Support CB Collaborations Across Institutions	Not Specified	Not Specified
<b>CB Expenditures by Health Need</b>	<b>Total Amount</b>	
Chronic Disease with a Focus on Cancer, Heart Disease, and Diabetes	\$2,566.80	
Mental Health/Mental Illness	\$0.00	
Housing/Homelessness	\$0.00	
Substance Use	\$0.00	
Additional Health Needs Identified by the Community	\$276,536.12	

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Other Leveraged Resources	Not Specified
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<b>Net Charity Care Expenditures</b>	<b>Total Amount</b>
HSN Assessment	\$6,659,230.00
HSN Denied Claims	\$449,438.00
Free/Discount Care	\$2,181,772.00
Total Net Charity Care	\$9,290,440.00

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<b>Total CB Expenditures:</b>	\$9,569,542.92
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<b>Additional Information</b>	<b>Total Amount</b>
<b>Net Patient Service Revenue:</b>	\$327,636,782.00
<b>CB Expenditure as Percentage of Net Patient Services Revenue:</b>	2.92%
<b>Approved CB Program Budget for FY2024:</b>	\$110,900.00
(*Excluding expenditures that cannot be projected at the time of the report.)	

**Comments (Optional):** GSMC also incurred \$2,395,775 in Unreimbursed Medicare Services and \$6,133,638 in Unreimbursed Medicaid Services.

**Optional Information**

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<b>Hospital Publication Describing CB Initiatives:</b>	Not Specified
<b>Bad Debt:</b>	Not Specified
<b>Bad Debt Certification:</b>	Not Certified
<b>Optional Supplement:</b>	Not Specified